



Date: June 23, 2025

To: Coordinated care organizations (CCOs)

From: David Inbody, CCO Operations director

Subject: Notices of Adverse Benefit Determination sample for January-March 2025

This communication is notice of the Oregon Health Authority's (OHA) decision to waive the following requirement in the Contract Year (CY) [2025](#) CCO contract:

- Exhibit I, Section 10, Paragraph b, Subparagraph (3): This subparagraph describes the requirement for the CCO to submit a sample of Notices of Adverse Benefit Determination (NOABDs) and the corresponding Prior Authorization (PA) documentation identified by OHA based on the CCO's quarterly Grievance and Appeal log.

OHA hereby waives the above requirement as applied to the Grievance and Appeal log for the first quarter of CY 2025 (Jan-Mar2025). OHA will not require CCOs to submit a sample of NOABDs and PA documentation. This waiver does not relieve the CCO of any other requirements relating to the Grievance and Appeal System in the CY 2025 contract.

Questions?

If you have general questions about this communication, please contact Cheryl Henning, CCO Contracts Administrator, at Cheryl.L.Henning@oha.oregon.gov.

If you have questions about Grievance and Appeal System requirements, please contact Leslie Ayhens, CCO Quality of Care & Compliance Manager, at Leslie.M.Ayhens@oha.oregon.gov.

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.